

MONTWAY AUTO TRANSPORT MOBILE TEXT MESSAGING TERMS AND CONDITIONS

Effective Date: 4/3/2025

Montway LLC (“**Montway**”) offers recurring text messaging programs and occasional one-time or limited-duration text messaging programs, which may include marketing programs. These Text Messaging Terms and Conditions (“**Text Terms**”) govern these text message programs, unless a specific set of additional terms are provided.

By signing up to participate in our text messaging programs, you agree to these Text Terms, as well as the Montway [Terms of Use](#), which are incorporated and considered a part of these Text Terms, grant us certain rights, provide us certain indemnities, waives certain of your rights and remedies, and limit our liability and obligations to you. In addition, as set forth in our Terms of Use, any, dispute, controversy, or claim between the parties arising out of or relating in any way to these Text Terms will be resolved by binding arbitration conducted by JAMS Inc. (“JAMS”) under its rules. Please also review our [Privacy Policy](#), which sets forth how we use the information we collect from you. To the extent of any inconsistency between these Text Terms and another Montway policy, the Text Terms in this document will apply to our text messaging programs.

When you agree to participate in our text messaging programs, you typically agree to receive recurring messages from Montway including important messages from Montway regarding purchases, deliveries, events and general information about our products and services, special offers, alerts, updates, follow-ups about the service (e.g. requesting feedback on your experience), and other transactional and/or marketing texts and information. Messages may be in SMS, MMS or RCS format. Message frequency may vary. Montway reserves the right to alter the frequency of messages sent at any time, so as to increase or decrease the total number of sent messages. Text messages may be sent using an automatic telephone dialing system, or artificial or pre-recorded voice. Your consent to receive such messages is not required as a condition of purchasing any goods or services. Message and data rates apply.

To opt-in to receive text messages from a Montway text messaging program, please follow the instructions provided by Montway, which may include texting a message to a telephone number or short code, providing your phone number online at our website such as by completing the form at (www.montway.com/text-message), or by otherwise providing your consent. You may need to confirm your consent such as by replying Y or through another designated response to an initial text message sent to you. To enroll in the text messaging programs, you must be the mobile account holder, and 18 years of age or older.

STOP Information

To stop receiving text messages from a specific Montway text messaging program, text STOP to the telephone number or five-digit short code for the text messaging program from which you no longer wish to receive messages (i.e., the number from which its text messages are being sent). If you have opted into the Montway Updates program, text STOP to 46712 to stop receiving messages. You may receive one final text message confirming that you have opted-out.

HELP Information

For additional help or to request more information, reply HELP to the number from which you received our text messages. If you have opted into the Montway Updates text program, text HELP to 46712 or contact (888) 995-6450. If you change your mobile phone number, we ask you to notify Montway of that change by contacting us at privacy@montway.com or 224-220-0221. If your mobile operator is not participating, you will not receive a reply to your messages.

Some operators may not support some services (e.g., pre-paid users may not be able to participate). Check with your carrier to confirm. Montway and mobile carriers are not responsible or liable for any undue delays, failure of delivery, or errors in messages. For example, T-Mobile is not liable for delayed or undelivered messages. Not all mobile devices may be supported, and our messages may not be deliverable in all areas.

Montway may revise, modify, or amend these Text Terms at any time. Any such revision, modification, or amendment shall take effect when it is posted to Montway website. You agree to review these Text Terms periodically to ensure that you are aware of any changes.

Your continued consent to receive Montway text messages will indicate your acceptance of those changes. We may also notify you by other means, such as sending a text message to the number you used to sign-up for our text message program(s).

Supported carriers are:

AT&T, Sprint, T-Mobile®, Verizon Wireless, Boost, Cricket, MetroPCS, U.S. Cellular, Virgin Mobile, Google Voice, ACS Wireless, Advantage Cellular (DTC Wireless), Appalachian Wireless, Atlantic Tele Network International (ATN), Bandwidth, Bluegrass Cellular, Buffalo Wireless, CableVision, Carolina WestWireless, Cellcom, Copper Valley, C-Spire Wireless (formerly Cellsouth), Cellular One of East Central Illinois, Chariton Valley Cellular, Cross (dba Sprocket), Duet IP, Element Mobile, EpicTouch, GCI Communications, Golden State, Hawkeye (Chat Mobility), Hawkeye (NW Missouri Cellular), i Wireless (IOWA Wireless), Illinois Valley Cellular, Immix (Keystone Wireless/ PC Management), Inland Cellular, Mobi PCS (Coral Wireless LLC), Mosaic, MTA Communications, MTPCS/ Cellular One (Cellone Nation), Nex-Tech Wireless, Panhandle Telecommunications, Peoples Wireless, Pine Belt Wireless, Pine Cellular, Pioneer, Plateau, Revol Wireless, RINA, SI Wireless/Mobile Nation, SouthernLinc, SRT Wireless, Thumb Cellular, Union Wireless, United, Viaero Wireless, West Central Wireless, Leaco, Nemont/Sagebrush. T Mobile is not liable for delayed or undelivered messages.